

Installing ARMS on VISTA or Windows 7

To install ARMS on VISTA or Windows 7, please cancel the autorun and navigate to the CD drive. Find the ARMSv2_Setup.msi file and right click on it then click on 'Run as Administrator.'

When you get to the point where you can select the installation folder, you can use the default (as long as you move the database to a public location outside of 'program files'), but you can also change the installation folder to something like C:\ARMS. It should work either way as long as the reports and database are moved to another folder. This assumes you are using the Access database which comes with the program. You can use a SQL server database if you prefer. ARMS will work equally well with the full version of SQL server or a version of SQL Server Express.

The application will create a copy of the database in the [\\user\app](#) data\RC Computers folder for you. That location works fine for one user, but will not work if you want more than one user to connect to it.

If you are installing on Windows XP, all the defaults work fine, but if you want multiple users to access the database, you need to move it to a shared folder on a server or on a local computer that all have the proper permissions for.

You are welcome to install this on as many user computers as you would like to for the same office. If you are using the trial version, everything will work but you will be limited to entering in 35 records total per database.

Please contact us if you have any questions about setup or how to use ARMS.

NOTE: The help file is out of date since we've made some changes to ARMS, but haven't updated the help file yet. We are working on that now.

Contact us:

RC Computers LLC – support@rccomputersolutions.biz or via our web site at: <http://www.arms-sw.com>

Thank you

Ron Weight